

JANET PHAN

VIRTUAL ASSISTANT SERVICES PORTFOLIO

WELCOME!



I'm Janet!

FOUNDER OF JANET PHAN DESIGN

A virtual assistant by day and an aspiring videographer by night, I live in SoCal and enjoys creative hobbies like sewing and painting. I have a beautiful cat named Snowy who loves to help me with my work. I enjoy watching cooking videos and eating tasty food. I'm an avid fan of photography, videography, and web development/programming. I love to learn, and am always striving to learn something new!

For as long as I can remember, I have loved reading. I love all kinds of stories, including suspense, romance, mystery, and fantasy, but my favorite books are YA romances. I grew up on Harry Potter, Lemony Snicket, Darren Shan, Circle of Magic, Nancy Drew, and Sweet Valley!

I have three degrees in graphic design, marketing, and business management. After covid hit, I decided that life is too short to work at somewhere that didn't make me proud or happy to be at and decided to make this my full time work.

Janet Phan



ADMINISTRATIVE SERVICES

INBOX MANAGEMENT

Reading, writing, and sending emails, creating folders, creating filters to keep you organized

VIRTUAL ASSISTANCE

Calendar management, organize meetings (Virtual or on Location), make travel arrangements, event planning, create/maintain spreadsheets and presentations, inbox management, develop weekly/monthly reports, client/customer support, expense tracking, IT support, various other duties as assigned

WORKFLOW MANAGEMENT

Tracking project progress through notes/reports, ensure compliance with internal policies/procedures, meet with clients

PROJECT MANAGEMENT

Oversee project scheduling, budgets, and deliverables, attend client meetings to update on progress of project, ensure compliance with applicable laws, regulations, and codes, assist with closing out projects, handle project start-up & planning, provide technical support for design and construction teams, coordinate with contractors, suppliers, and subcontractors, prepare and manage budgets

SOP CREATION (TECHNICAL WRITING)

Write, edit, manage SOP documentation, training, and implementation. Review, analyze and test new processes/techniques to ensure company needs are met.

SYSTEMS SETUP

Setup sales funnels, automations, shopify items, and more.

CRM SPECIALIST

Maintain all customer communication, including updating and maintaining CRM & company websites, responding to customer inquiries, building customer loyalty.



CREATIVE SERVICES

WEBSITE DEVELOPMENT

PHOTOGRAPHY (EVENTS/FOOD/PRODUCT)

GRAPHIC DESIGNER

SOCIAL MEDIA STRATEGY/MANAGEMENT

PODCAST MANAGEMENT

PODCAST EDITING

VIDEO EDITING

Create and maintain websites, web applications, and databases using HTML, CSS, JavaScript, etc

Photography and edit events, food, or products.

Assist marketing department in defining and executing channel marketing strategies. Generate new promotional sales collateral such as flyers, brochures, advertisements, website banners, social media pages, and email blasts. Create/Edit graphic designs for various internal/external communication channels. Manage/Create/Edit graphics. Design, create, and produce print graphics. Develop and maintain print standards. Assist in producing timely and effective copy. Assist marketing department with emails, social media, and presentations.

Manage social media accounts, create social media content, build and drive traffic to websites, create online promotions, conduct A/B Testing, generate reports on results. Maintain ongoing communication between team members, clients, partners, vendors, and agencies. Report on KPIs, create/test new social media campaigns, optimize existing campaigns. Create new brands/rebranding content for social media such as infographics, videos, podcasts, and short form content. Develop content calendars, manage/report content and reach. Work with creative/development teams to create content

Develop, publish, maintain, and track podcast episodes. Create relevant guest lists, outreach to guests, scheduling guest appearances for you

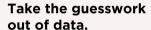
Podcast audio editing. Implement intros, outros, ads, music, etc.

Editing, color grading, putting together clips, YouTube, IG Reels, TikTok, short form content, upcycle evergreen clips, product videos, etc.

PORTFOLIO

Graphics for Social Media + Print





Business
Intelligence Center







ANDMORE

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Music on the Half Shell Stewart Park at 7pm July 10th thru 14th 50's Car Cruise and Sh

July 20th River Appreciation Day Whistler's Bend Park

Sutherlin July 19th & 20th Stampede Rodeo & Parade

July 12th, 19th, 26th, 27th & Aug 2nd Winston Riverbend Park - 7 to 9pm Saturday July 13th

Graffiti Cruise



the stock exchange high= 969 and low= 770. the cost of a gallon of gas \$0.32.

the cost of a gallon of milk \$1.10 the cost of a new home \$40,000. average annual income \$6,500

cost of a new car \$2,000 'True Grit", "Butch Cassidy and the Sundance Kid", "Hello Dolly!", "Midnight Cowboy", "Cactus Flo and "Easy Rider" were a few of the top movie premieres

'The Brady Bunch", "Sesame Street", "Monty Python's Flying Circus", "Scooby Doo, Where Are You!" ar "Hee Haw" all premiered on TV. Other popular shows were "Laugh in", "Gunsmoke", "Bonanza", "Marcus Welby, M.D", "The Red Skelton Hour" and "Hawaii Five-O"

gar, Sugar" by The Archies tops the charts "Let It Bleed" by The Rolling Stones was the top album

Richard Nixon was inaugurated president of the United States nstruction began on Walt Disney World in Orlando, Florida .Neil Armstrong landed on the moon

. The Manson Murders shocked the nations

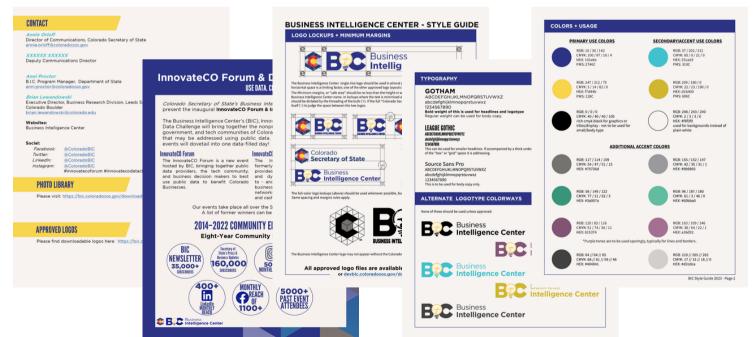
Woodstock Music Festival reigns for four days



PORTFOLIO

Press Kit for Colorado Secretary of State - Business Intelligence Center





PORTFOLIO

Email Campaigns & Copy Writing















Choose the package that works the best for you!

HOURLY

\$35 (per hour)

INCLUDES:

- Administrative Services
- Creative Services

PACKAGE ONE

\$499 (per month)

PACKAGE INCLUDES:

- Up to 15 hours of work
- Administrative services, social media management, graphic design

PACKAGE TWO

\$1799 (per month)

PACKAGE INCLUDES:

- Up to 60 hours of work
- Administrative services, social media management, graphic design

PACKAGE THREE

\$2999 (per month)

PACKAGE INCLUDES:

- Up to 120 hours of work
- Administrative services, social media management, graphic design, video editing

*PACKAGES: Additional hours will be charged at \$30 per hour, or you may choose to upgrade to the next package tier.

TESTIMONIALS



"Janet is an invaluable asset to the team. She is able to anticipate problems and make quick changes to ensure a successful launch."

ZACHARIAH STEPHENS, FOUNDER OF ZACHKEYS

"Janet you are the bees freaking knees! How lucky am I to you have you as a teammate!"

ANNI PROCTOR, BIC / GOCODE COLORADO PROGRAM MANAGER





"If you are deciding on whether or not to hire her as a VA, DO IT! She consistently produces quality work and is a reliable source of support and guidance to the team."

ALISA, FOUNDER OF SOCIAL714



READY TO TAKE YOUR BUSINESS TO THE NEXT LEVEL?



If you have any additional questions, don't hesitate to email me hello@janetphan.com